



Northwest Water Systems

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Scott Lake Water System Flushing Program

September 29th through October 2nd

Routine water main flushing will be from September 29th through October 1st! As part of our ongoing commitment to providing safe, reliable drinking water, Northwest Water Systems will conduct a scheduled flush of the Scott Lake water distribution system.

Why is the water system being flushed?

Water main flushing is an important preventive maintenance activity that helps keep our water system operating efficiently. Over time, naturally occurring minerals and sediment can build up inside water mains. Flushing removes these deposits by moving water through the pipes at higher velocities.

This routine maintenance helps:

- Improve water quality overall.
- Reduce sediment buildup in water mains.
- Improve chlorine distribution throughout the system.
- Verify that valves and hydrants are operating properly.
- Identify potential maintenance issues before they become larger problems.

What should I expect?

During flushing, you may temporarily notice:

- Reduced water pressure.
- Brown, yellow, or cloudy water caused by harmless minerals and sediment being stirred up in the water mains.

Although discolored water may not look appealing, it is generally safe to drink and continues to meet drinking water standards.

What should I do if my water becomes discolored?

If your water appears discolored:

1. Wait until flushing has been completed in your area.
2. Run cold water from an outside hose bib or exterior faucet until the water clears.
3. If you do not have an outside faucet, run the cold water from your bathtub faucet until it clears.
4. Once the water is clear, run each cold-water faucet inside your home for several minutes.
5. Flush your hot water tank if needed.

Please avoid using hot water until the cold water runs clear, as sediment can enter your hot water tank and take longer to remove.

Should I do laundry?

We recommend postponing laundry until your water runs completely clear. Washing clothes in discolored water may stain light-colored fabrics.

How long will flushing take?

The flushing program typically takes several days to complete and depends on:

- The size of the water system.
- Water demand.
- How quickly water clears in each section.
- Weather conditions.

We will provide updates throughout the flushing program.

Stay Informed

Residents will receive advance notice before flushing begins through available communication channels, including:

- Email
- Text messages
- Community newsletter
- Social media
- Posted signs at community entrances

Questions?

If you experience water quality concerns after flushing has been completed in your area, please contact:

Northwest Water Systems

 **360-876-0958**

When calling, please provide:

- Your service address, name, and phone number.
- The time you noticed the issue.
- A description of the water (color, odor, pressure, etc.).

Thank you for your patience and cooperation as we perform this important maintenance to help keep Scott Lake's water system safe, reliable, and operating at its best.

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