# Our Water Quality Commitment:

### You Can Count on Washington Water Employees to . . .

- $\Rightarrow$  provide you with the highest quality water possible
- $\Rightarrow$  sample, test and treat your water on a regular basis
- $\Rightarrow$  work diligently to meet every water quality standard on every system, every day
- $\Rightarrow$  maintain water distribution system reliability
- $\Rightarrow$  provide you with the highest level of customer service possible

#### Important Phone Numbers:

Scott Lake Maintenance Company 2631 114th Way SW Olympia, WA 98512 Office: (360) 352-4787

Washington Water Service Company Olympia Office 6800 Meridian Road S.E. Olympia, WA. 98513 Office: (360) 491-3760 Toll Free: (877) 408-4060 <u>http://www.wawater.com</u> SW Regional Operations Mgr: Paul Robischon

Washington State Department of Health Southwest Office of Drinking Water P.O. Box 47823 Olympia, WA 98504-7823 (360) 236-3030 http://www.doh.wa.gov/ehp/dw/



## <u>Scott Lake Water System</u> State ID #767876

## 2014 Drinking Water Report

Washington Water Service Company (WWSC) is committed to being a leader in providing communities and customers with traditional and innovative utility services. WWSC is proud of its service record and is staffed with courteous and knowledgeable water professionals who are dedicated to meeting your needs. While we are proud of our past record, we continually strive to improve upon the quality of services we provide to you, our valued customer.

This **2014 Drinking Water Report** is your annual update on the quality and safety of your drinking water. It includes the most recent water quality results through the monitoring period ending December 31, 2014, in accordance with state and federal regulations (not all testing is required every year). This report also provides access through references and telephone numbers to source water assessments, health effects data and additional information about your water system. This allows you to make personal health-based decisions regarding your drinking water consumption and become more involved in decisions which may affect your health. We hope you find this information helpful!

Olympia Office Telephone: (360) 491-3760 Toll Free: (877) 408-4060

# Regarding "contaminants" in drinking water:

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that the water poses a health risk. In order to ensure that tap water is safe to drink, the Washington State Department of Health and EPA prescribe regulations that limit the amount of certain contaminants in water provided by public water systems. The Food and Drug Administration (FDA) and the Washington Department of Agriculture regulations establish limits for contaminants in bottled water that must provide the same protection for public health.

## Sources of drinking water:

Common sources of drinking water—both tap and bottled water—include rivers, lakes and streams (surface water) and wells and springs (groundwater). As water travels over the surface of the land or through the ground, it dissolves naturally-occurring minerals and, in some cases, radioactive material. The water can also pick up substances resulting from the presence of animals or from human activity.

### Where does my water come from?

Your water comes from four wells ranging in depth from 35 to 41 feet, and is considered groundwater. Due to hydraulic connectivity to nearby surface water (the lake), Well #2 is continuously chlorinated prior to being blended with water from the other three wells, which are not chlorinated. Chlorine is used for disinfection purposes (to kill bacteria that may be present). This blended water is then pH-adjusted by passing through calcium carbonate media in the on-site corrosion control treatment facility. Raising the pH of the water reduces corrosion of household plumbing and fixtures. Chlorine is usually no longer present by the time this blended and treated water reaches your home. If it is present, it is at a very low concentration.

# Contaminants that may be present in source water include:

- <u>Microbial contaminants</u>, such as viruses, parasites and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations and wildlife.
- <u>Inorganic contaminants</u>, such as salts and metals, which can be naturally-occurring or result from urban stormwater runoff, industrial or domestic wastewater discharges, oil and gas production, mining or farming.
- <u>Pesticides and herbicides</u>, which may come from a variety of sources such as agriculture, urban stormwater runoff and residential uses.
- <u>Radioactive contaminants</u>, which can be naturally occurring or be the result of oil and gas production and mining activities.
- Organic chemical contaminants, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, and can also come from gas stations, urban stormwater runoff and septic systems.



#### How To Read The Tables:

Your water is tested for more than 100 contaminants for which state and federal standards have been set. <u>Tables</u> <u>1 & 2</u> list all primary contaminants that were detected (in <u>any</u> amount) along with their respective Maximum Contaminant Levels (MCLs). Primary standards protect public <u>health</u> by limiting the levels of these contaminants in drinking water. <u>Table 3</u> shows the levels of secondary contaminants and common water properties of interest to many consumers. Secondary contaminants have no known health effects but can affect the <u>aesthetic</u> properties of water (taste, odor and appearance). Secondary Maximum Contaminant Levels (SMCLs) are guidelines only.

#### Terms and Abbreviations used:

- <u>Maximum Contaminant Level</u> (MCL): the highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.
- <u>Maximum Contaminant Level Goal</u> (MCLG): the level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.
- <u>Maximum Residual Disinfectant Level (MRDL)</u>: the highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants (e.g., chlorine, chloramines, chlorine dioxide).
- <u>Maximum Residual Disinfectant Level Goal (MRDLG)</u>: the level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.
- <u>Action Level</u> (AL): the concentration of a contaminant which, when exceeded, triggers treatment or other requirements which a water system must follow.
- <u>Lead and Copper 90th Percentile Value</u>: Out of every 10 homes sampled, 9 were at or below this level. This must be  $\leq$  the AL or additional steps must be taken.

**<u>ppb:</u>** parts per billion **<u>ppm:</u>** parts per million, <u>**N/A:**</u> not applicable

Volatile Organic Chemicals (VOCs) and Synthetic Organic Chemicals (SOCs). The Dept of Health reduced the monitoring requirements for these groups of organic chemicals because your drinking water source is not at risk of contamination. VOCs were last tested for in 2011 and SOCs in 2006. There were no detections, in any amount, of any of these contaminants. VOCs are by-products of industrial processes and petroleum production, and can also come from gas stations, urban stormwater run off and septic systems. SOCs are herbicide, pesticide and insecticide chemicals. Herbicide testing is due again in 2015 and VOCs in 2017.

# Water Quality Data

TABLE 1: Primary Contaminants Detected In Your Drinking Water

Primary Contaminant	Units	Year Tested	MCL	MCLG	YOUR WATER	Compliant? (Y/N)	Major Sources in Drinking Water	
Nitrate	ppm	2014	10	10	4.0		Runoff from fertilizer use; leaching from septic tanks, sewage; erosion of natural deposits	
Disinfectant (an additive)								
Chlorine	ppm	2014	MRDL= 4	MRDLG= 4	0.08ª	Y	Water additive used to kill microbes	
<u>Microbiological</u>					Highest No. of Monthly	y Positives		
Total coliform 1	oacteria	2014	$1^{b}$	0	1	Y <sup>c</sup>	Naturally present in the environment	

 TABLE 2:
 Lead and Copper Monitoring—Samples are collected at customer faucets. The number of homes sampled is based on population served by the system. Specific EPA-mandated criteria are used to select the homes:

Primary Contaminant	Units	Year Tested <sup>d</sup>	AL	No. of Homes Sampled		No. of Homes Exceeding the AL	Compliant/	Major Sources in Drinking Water
Copper	ppm	2012	1.3	10	0.34	0	Y	Corrosion of household plumbing systems; erosion of natural deposits
Lead	ppb	2012	15	10	2	0	Y	Corrosion of household plumbing systems; erosion of natural deposits

TABLE 3: Secondary Contaminants (Inorganic Chemicals and Physical Properties)

Secondary Contaminant	Units	Year Tested <sup>d</sup>	SMCL	YOUR WATER	Compliant? (Y/N)	Major Sources in Drinking Water	
Iron	ppm	2012	0.30	0.27	Y	Leaching from natural deposits; industrial wastes	
Manganese	ppm	2012	0.05	0.02	Y	Leaching from natural deposits	
Hardness	ppm	2012	N/A	113 <sup>e</sup>	Y	Erosion of natural deposits	
Chloride	ppm	2012	250	7	Y	Runoff/leaching from natural deposits; seawater influence	
Sodium	ppm	2012	N/A <sup>f</sup>	7	Y	Erosion of natural deposits; seawater influence	

<sup>a</sup> Running annual average. Range = <0.02 - 0.34 ppm chlorine.

<sup>b</sup> For systems that collect < 40 coliform samples per month, the MCL is one positive (unsatisfactory) monthly sample.

<sup>c</sup> One positive sample does not necessarily pose a public health threat. Upon notification by the lab of the positive monthly routine sample in Nov, several follow-up samples were collected to *confirm* the presence of coliforms in the system. All of these samples were absent of coliforms, as were an increased number of monthly routine samples collected in the following month. All other monthly routine samples in 2014 were also satisfactory.

<sup>d</sup> Most recent testing done, in accordance with the regulations (every 3 years)

<sup>e</sup> Equivalent to 6.6 grains per gallon of hardness. 0-75 ppm hardness is considered "soft" water, 75-150 ppm is "moderately hard", 150-300 ppm is "hard" and > 300 pm is "very hard". Calcium carbonate is dissolved into the source water during corrosion control treatment, increasing the pH and hardness of the water, thereby reducing the water's corrosivity toward household copper plumbing. 2014 untreated water hardness = 76 ppm.
<sup>f</sup> The EPA recommends 20 ppm sodium as a level of concern for consumers who must restrict their dietary intake.

### Your drinking water source meets all applicable EPA and Dept of Health standards!

Lead in Drinking Water. In Washington state, lead in drinking water comes primarily from materials and components used in household plumbing. If present, elevated levels of lead can cause serious health problems, especially in pregnant women and young children. When a drinking water tap has not been used for 6 hours or more, you can minimize the potential for lead exposure by flushing the tap until the water is noticeably colder (30 sec to 2 min) before using the water for drinking or cooking. Only use water from the coldwater tap for drinking, cooking and especially for making baby formula. Hot water is likely to contain higher levels of lead. If you are concerned about lead in your water, you may wish to have your home's water tested. Information on lead in drinking water is available from the EPA's Safe Drinking Water Hotline and web site (see box at bottom of page).

**Source Protection Information.** The Dept of Health Office of Drinking Water has compiled Source Water Assessment Program (SWAP) data for all community water systems in Washington. SWAP data for your system is available on line at:

#### https://fortress.wa.gov/doh/eh/dw/swap/maps

If you do not have access to the web, we encourage you to use the internet service available at your local public library.

<u>Reminder:</u>

Any hazardous material that you put onto the ground or in your septic tank could potentially pollute the groundwater. Please help the <u>Scott Lake Water</u> <u>System</u> prevent groundwater contamination for this and future generations.

Some people may be more vulnerable to contaminants in drinking water than the general population. Immunocompromised people such as those with cancer undergoing chemotherapy, those who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. EPA/CDC guidelines on appropriate means to lessen the risk of infection by Cryptosporidium and other microbial contaminants are available from the EPA's Safe Drinking Water Hotline at (800) 426-4791 or by visiting their web site, shown below.

> EPA's Safe Drinking Water Hotline 1-800-426-4791 http://water.epa.gov/drink/index.cfm